



From Customer Already Registered For The Service

Branch Where A/c is held _____ Date : _____

Name		
Cust ID	A/c No.	

(tick whichever is applicable)

Debit Card - Reissue of Debit Card / PIN

- Hot List / Block my Debit Card No.
- Issue a New Debit Card, as the one issued to me is
 - Lost Mutilated Not functional Captured by Network ATM
- Re-Issue Debit Card Captured by DCB ATM at _____ (mention location of ATM)
- Issue New PIN for my Debit Card, as my existing PIN is
 - Lost Not Received Not functional Forgotten

Phone Banking - Reissue of TPIN

- Issue New TPIN, as the one issued to me is -
 - Lost Not Received Not functional Forgotten

Mobile Banking - Change in Mobile Phone No.

- I am registered for Mobile Banking Facility with Mobile Phone No. _____ (old mobile number) My Mobile Phone Number has now changed to _____ (new mobile number). Kindly arrange to register the Mobile Banking Facility on this new mobile number.

Internet Banking Facility - Reissue of Password

- Generate fresh password, as my existing password is
 - Lost Not Received Not functional Forgotten Blocked

Internet Banking - Payee registration for transfer to Non-DCB A/c (NEFT)

- Request you to register the following beneficiary/ies for transfer of funds

Name	Account No	Bank Name	Branch Name	IFS Code

Email Statement

- Change email ID. Old Email ID _____ New Email ID _____

Cancellation / Deactivation of Facility

- Cancel / deactivate -
 - Debit Card Phone Banking Mobile Banking Internet Banking Email SOA

I / We agree to the Bank debiting the applicable charges, if any, to my account maintained with you. I am aware that under the terms and conditions applicable for issue of Debit Card, a minimum period of 24 hours is required for effecting request for hot-listing / blocking and the Bank will NOT entertain any claims or be held liable for any loss suffered by the customer due to misuse of the card in the interim.

Signature(s) - as per operating instructions in the Account.

FOR OFFICE USE ONLY

Signature verified and following action taken

Old Debit Card Deactivated Issued		Reissued New Debit Card PIN	and New Debit Card
Reissued new Phone	Number / Email ID	Updated new Mobile Phone	Banking TPIN
Reissued new PW for Net Banking Facility		Payees registration done	

Date: _____ Signature(s) of Bank Officials _____

Acknowledgement (tick appropriately)

Name	Cust ID
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DEVELOPMENT CREDIT BANK LTD.